



37TH ANNUAL MAMSS CONFERENCE
“FINDING YOUR GROOVE IN CREDENTIALING”

APRIL 25-26, 2019 * CROWNE PLAZA HOTEL, PLYMOUTH, MN



Please join us April 25 and 26 for the 37th Annual Conference of the Minnesota Association of Medical Staff Services! All conference activities will take place at the Crowne Plaza Minneapolis West located in Plymouth. As the healthcare industry continues to experience rapid change, it's essential that Medical Staff Professionals position themselves to receive up-to-date information that impacts the profession. You will not want to miss this 1.5 day conference packed with outstanding educational sessions and excellent networking opportunities! NAMSS CE-approved credit towards CPCS and/or CPMSM certifications has been requested for all courses.

The 2019 Annual Conference is designed for Medical Staff Professionals, Managed Care Professionals, Centralized Verification Organization Professionals and Credentialing Specialists from across Minnesota and surrounding states. This event is open to MAMSS members and non-members.

We hope to see you at the conference!

Allison Peterson, CPCS, MAMSS President

Stefanie Frank, CPCS, CPMSM, MAMSS President-Elect and Conference Committee Chair

**MAMSS is excited to celebrate our
40th Anniversary in 2019!**



AGENDA

THURSDAY, APRIL 25, 2019

ALL SESSIONS WILL BE HELD IN THE REGENCY ROOM UNLESS OTHERWISE NOTED



Wednesday, April 24, 2019 - 7:00 pm – 8:00 pm – Early Registration

7:00 am – 8:00 am - Registration / Continental Breakfast / Networking

8:00 am – 8:30 am - Opening Address and Welcome

Stefanie Frank, CPCS, CPMSM, MAMSS Conference Committee Chair & MAMSS President-Elect

8:30 am – 10:00 am – Motivational Speaker

Ian Leonard, FOX 9 Meteorologist

FOX 9 Chief Meteorologist Ian Leonard sums up his life in one simple sentence: I love my life, I love my wife, I love my daughters and I love my dog... I kinda like the cats.

People love to talk about the weather and so does Emmy-award winning FOX 9 Chief Meteorologist Ian Leonard. Ian has spent the past 26 years forecasting the weather from the harsh winters of the Canadian prairies to the severe storms of Iowa and finally the four diverse seasons of Minnesota. Ian graduated from the Broadcast Meteorology Program at Mississippi State University and is a member of the American Meteorological Society, The National Weather Association and The Canadian Meteorological and Oceanographic Society.

To know Ian is to know his passion for people and his work in the community. Ian works tirelessly for Special Olympics Minnesota and The Alzheimer's Association of ND-MN having raised over 30 million dollars for the 2 organizations in the past 10 years. Ian has also had his share of personal storms...making it through a traumatic brain injury in 2013 and adding the line "cancer survivor" to his resume in 2016. Ian loves to show people how to move through the storms in our lives and live a life of passion with purpose...

10:00 am – 10:30 am Break

10:30 am – 12:00 pm - TJC/NCQA – What's Hot, What's New

Rachelle Silva, BBM, CPMSM, CPCS, Southern Belles & Beau

This session will explore the hot topics identified in the acute care hospital and managed care industry as it relates to Credentialing and Leadership standards.

12:00 pm – 1:00 pm Lunch (Europa Dining Room)

1:00 pm - 2:00 pm - BREAKOUT SESSIONS

•OPPE/FPPE (Regency Room)

Faith E. Rhodes, MMHC, CPMSM, CPCS, FMSP, Southern Belles & Beau

Understanding FPPE and OPPE to include the what, when, where, how and what now? This session will help you identify and better understand professional practice evaluation, including how to analyze data and recognize when follow-up is warranted.

•Creating the Future through Young Professionals (Conference Room D)

Leslie Elmer, CPCS

Are you a Young Professional looking to grow? Do you work with, or even lead Young Professionals and want to know how to engage and utilize this generation? We suspect everyone's answer is YES! Learn ways to understand, recruit, manage, engage, and utilize "Young Professionals" and help shape the future of MAMSS!

2:00 pm – 3:30 pm - Advanced Practice Professionals – The Who, What, Where and How?

Rachelle Silva, BBM, CPMSM, CPCS, Southern Belles & Beau

This session will identify who Advance Practice Professionals are, what they are allowed to do based on their licensure, where they can practice in the acute care setting and the managed care setting and how we need to credential them across the industry for compliance.

3:30 pm - 4:00 pm - Break

4:00 pm – 5:30 pm – Emotional Intelligence

Faith E. Rhodes, MMHC, CPMSM, CPCS, FMSP, Southern Belles & Beau

What is your EQ, and what impact does it have in the workplace and on your life in general? This session investigates the elements that define EQ, and looks at ways to develop your EQ for personal and professional growth. This presentation relies on audience interaction and participation.

6:00 pm - Social Hour (Fireside Lounge)



AGENDA

FRIDAY, APRIL 26, 2019

ALL SESSIONS WILL BE HELD IN THE REGENCY ROOM UNLESS OTHERWISE NOTED

7:00 am – 8:00 am - Registration / Continental Breakfast / Networking

8:00 am – 9:00 am – Negligent Credentialing

Jackie Moen, JD, Allina Health System

We will examine the legal cause of action for “negligent credentialing” in Minnesota, including who can be held liable for negligent credentialing and the elements a plaintiff must prove to recover from a negligent credentialing claim. We will review the history of this cause of action in our state compared to the rest of the country and compare this legal action to other credentialing risks and obligations. Lastly, we will talk about tips and best practices hospitals and health systems can implement to manage their risk of liability for their credentialing practices.

9:00 am – 10:00 am – Impaired Healthcare Provider

Tracy Erfourth, Minnesota Health Professionals Services Program

This session will include an overview of the Health Professionals Services Program (HPSP) and how the HPSP helps to ensure public safety in health care. Discussion will include a review of monitoring requirements and how HPSP collaborates with employers and treatment providers to ensure practitioners are practicing in a safe manner.

10:00 – 10:30 am - Break

10:30 am – 11:00 am - MAMSS Annual Business Meeting

MAMSS Board of Directors

11:00 am – 12:00 pm - Hospital, Payor and Clinic Panel

12:00 pm – 12:15 pm - Closing Remarks

Stefanie Frank, CPCS, CPMSM, MAMSS Conference Committee Chair & MAMSS President-Elect



WHAT YOU NEED TO KNOW...

Hotel Accommodations:

A block of rooms has been reserved at the Crowne Plaza Minneapolis West for conference attendees. Crowne Plaza Minneapolis West room rates are: \$107.00 plus tax.

Reservations at these prices must be made by **April 3, 2019**. Reservations can be made online by following the link on the MAMSS website or by calling the hotel directly at (763) 559-6600 and referencing the MN Association of Medical Staff Services block. Directions to the Crowne Plaza can be found on the MAMSS website.

Valet Parking / Direct Access to Lobby:

Upon entering hotel from Xenium Lane veer to the right for valet parking and direct access to the lobby.

Complimentary Self-Parking:

Upon entering hotel from Xenium Lane veer to the left to access parking ramp. The closest entrance to this ramp will bring you to the hotel's meeting facilities; continue up one level by stairs or elevator to access the hotel lobby and additional meeting space.

Dress Attire:

Please dress comfortably. Jeans are acceptable. Room temperatures are difficult to predict; therefore, a sweater or jacket is always recommended.

For conference updates, visit our website at www.mnamss.org:

Click on the Education, Upcoming Events Tab to find the brochure and on-line registration form.

Sponsors and Vendors:

Some of the industry's leading companies with products and services that impact the profession of Medical Staff Services will be onsite for consultation and education during the conference. Please take time to visit with them and thank them for supporting MAMSS. We will also have some vendors onsite selling items to purchase.

Thank you to our 2019 sponsors! They truly help make this event possible and we couldn't do it without them!

Social Event:

Please join us for light appetizers in the Fireside Lounge just off the hotel lobby on Thursday, April 25, at 6 pm. It is a great chance to network with your peers in a social setting and possibly win a door prize.

Conference Materials:

MAMSS is committed to environmental stewardship. To save our valuable natural resources, MAMSS is providing session presentations and handouts electronically, via email. Attendees have their choice to print off the materials. You will receive an email with the materials closer to the date of the conference.

Questions: Contact Stefanie Frank at 320-484-4511 or sfrank@hutchhealth.com

“Credentialing – It’s not paperwork, it’s patient safety”

REGISTRATION INFO

Registration Fees	Full Conference	Thursday Only	Friday Only
MAMSS Member	\$210.00	\$150.00	\$60.00
Non-Member (includes annual membership)	\$260.00	\$200.00	\$110.00

If you are not a member and would like more information on the benefits of membership and how to join, please contact Adi McCarthy at phone number 612-262-0125, email adi.mccarthy@allina.com, or visit our website at www.mnamss.org.

To pay Registration Fee by credit card/PayPal, follow the below instructions:

1. Go to MAMSS website: www.mnamss.org
2. On the Education/Upcoming Events Tab, you will find the Online Registration Form at the bottom of the screen.
3. Complete the on-line form as indicated. Information should be completed as you would like it to appear on your nametag.
4. Click the Continue to Payment button to bring you to the PayPal site to complete the transaction using your credit card.
5. An automatic e-mail will be sent to Terri Winter, MAMSS Treasurer, from PayPal with your registration information.

Fee is refundable with a \$50.00 charge by written request to Terri Winter post-marked or emailed no later than April 17, 2019. After April 17, 2019, fee is nonrefundable.

Any registration post-marked after April 17, 2019, will be increased by \$25.00. There will be no exceptions.



REGISTRATION FORM – MAMSS 2019 ANNUAL CONFERENCE

April 25-26, 2019 – Crowne Plaza Hotel, Plymouth, MN

Please complete the form below to pay by check. Information should be completed as you would like it to appear on your nametag.

Name: _____ **Credentials:** _____

Facility: _____ **Title:** _____

Street Address: _____

City/State/Zip: _____

Phone: _____ **Fax:** _____ **Email:** _____

MAMSS Member: YES NO

Please choose which sessions you are attending: Both Thursday only Friday only

Accommodations or Special Diet Requests: _____

Please mail Registration Form and check to Terri Winter, MAMSS Treasurer, at River's Edge Hospital and Clinic, 1900 N. Sunrise Drive, St. Peter, MN 56082. Make checks payable to MAMSS (Tax ID: 41-1891785).