

15-Feb-2019

Manager of Quality, Risk, and Safety

Hastings Regina Hospital
Performance Improvement
Day: Hours per Week 40
Requisition # 52186BR
Campus/Facilities: Regina Hospital
Schedule Type: Full-Time
Contract: Noncontract
Job Category/Family: Quality / Risk
Work Schedule – Additional Position Details

- Days, Exempt

Introduction

Allina Health is dedicated to the prevention and treatment of illness and enhancing the greater health of individuals, families and communities throughout Minnesota and western Wisconsin. A not-for-profit health care system, Allina Health cares for patients from beginning to end-of-life through its 90+ clinics, 12 hospitals, 16 pharmacies, specialty care centers and specialty medical services that provide home care, senior transitions, hospice care, home oxygen and medical equipment, and emergency medical transportation services. Allina Health is a vibrant, growing organization with opportunities to suit your professional skills and a diverse work environment to match your specific interests. We believe employees are our greatest asset and are dedicated to helping you develop and maximize your professional skills.

Regina Hospital, located in Hastings, Minn., provides health care services including primary care, internal medicine, general surgery, orthopedics, obstetrics and gynecology, pediatrics, emergency medicine, inpatient geriatric mental health, urology and occupational medicine. The Hastings campus also includes senior living facilities, two Allina Health clinics and a surgery center.

Responsibilities

The Manager of Quality, Risk and Safety researches, designs, and implements a program for quality and continuous performance improvement that strives for organization wide excellence and is founded in clinical and operational best practice. The manager is a member of the Regina Senior Leadership team and collaborates with other East Region leaders on oversight of the Infection Prevention and Control and Employee Safety programs. The Manager of Quality, Risk and Safety is responsible for the design, development and implementation of policies, procedures, processes and systems that enable staff and department managers to maintain and/or improve the quality of care and ultimately patient care outcomes. The position further exists to provide direction, coordination, and organizational support for risk management initiatives by identifying and implementing risk reduction strategies. The primary expectation is to improve patient care outcomes by applying improvement methodology to quality initiatives and/or priorities that have

been identified by hospital leadership and/or clinicians.

This leadership role has primary management responsibility for planning, directing, facilitating, and evaluating the following functional areas within Regina Hospital:

- Quality Management
- Data Measurement & Analysis
- Performance Improvement
- Patient Safety
- Employee Health Services
- Medical Staff Quality Program
- Regulatory Accreditation
- Risk Management

Education

- BS or BA in Healthcare related field. RN preferred.
- Masters preferred.
- Advanced education in performance improvement/quality management or equivalent experience

Qualification/Skills

- Minimum of (2-3) years of experience in an organizational leadership role with experience in quality improvement and change management preferred
- 3+ years experience working with accreditation/regulatory compliance and Risk Management preferred
- Knowledge of patient safety standards, Joint Commission standards, & Risk Management, implementation and human factors study
- Strong understanding of performance improvement tools and methods
- Strong analytical and problem solving skills.
- Strong project management and performance improvement skills.
- Excellent verbal and written communication skills
- Excellent interpersonal communication skills.
- Strong experience with data preparation, analysis, and display
- Previous experience and accountability for regulatory compliance

- Demonstrated ability to provide interdisciplinary leadership
- Ability to balance multiple priorities/demands concurrently
- Ability to maintain high level of confidentiality
- Influencing and negotiating skills necessary

Location/Community Information

A scenic rivertown steeped in tradition, Hastings features the rugged and colorful scenery of the Mississippi, St. Croix, and Vermillion Rivers, many historic buildings, a mix of shopping facilities, restaurants, and industry & community festivities. The city's charming downtown is an interesting collection of restaurants, shops, and third-generation stores. Within the city limits are 8 city parks, 14 neighborhood parks, and boat access ramps. Two ski slopes and six golf courses are nearby. The neighborhoods feature a blend of large, quaint, older homes complemented by newer housing that lends a suburban influence.

Hastings:

- Located 20 miles Southeast of St. Paul
- Population = 18,500
- Service Area = 155,000

Community Resource Links:

[Community Information School Digger](#)

[Explore Minnesota MN Dept of Education](#)

[Minneapolis St. Paul Magazine](#)[St. Paul Pioneer Press](#)

[Twin Cities Living Magazine](#)[Star Tribune](#)

Closing

If you are interested in becoming part of our award winning team of professionals, please apply online today. Allina Health is committed to providing Equal Employment Opportunities to all employees and applicants. EO M/F/Disability/Vet Employer.