

# MAMSS

## Credentialing Basics Conference

Presented by Cris Mobley of Edge-U-Cate

Ever wanted to take a crash course in credentialing? Here's your chance!

This "mini" Basics is a condensed version of Edge-U-Cate's 4.5 day Credentialing School and will cover the following topics, utilizing applicable accreditation standards and industry practice:

- Initial appointment;
- Clinical privileging;
- Initial competency evaluation (FPPE);
- Reappointment and ongoing evaluation of competency;
- Basic meeting management; and
- Confidentiality

The course will include the process from data collection (PSV), to credentialing assessment, medical staff review, and governing board action, some applicable negligent credentialing lawsuits and steps to minimize risk associated with the credentialing and privileging process.

**September 19, 2019, 8am to 5pm**

**Children's Business Office**

**5901 Lincoln Drive**

**Edina, MN 55436**



Complete the registration form and return with payment to:

Adi McCarthy

Allina Health CVO

2925 Chicago Ave S MR 10034

Minneapolis, MN 55407

**This course has been approved for National Association of Medical Staff Services (NAMSS) continuing education credit. Accreditation of this educational content in no way implies endorsement or sponsorship by NAMSS.**

# Registration

Name: \_\_\_\_\_

Organization: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Member (\$99)       Non-member (\$149 includes \$50 membership fee)

Years of experience in credentialing: \_\_\_\_\_

Lunch options:

- Turkey & swiss on whole grain       Ham & swiss sub  
 Chicken salad ciabatta       Avocado & sriracha slaw ciabatta (V)

## **Parking and Building instructions:**

- Free parking is available in the visitor's lot near the front entrance. If this lot is full, there is additional parking down the hill either in the flat lot or in the ramp
- Enter through the main entrance and sign in with security in the front lobby. A Children's staff member will meet you and escort you to the appointed meeting room

Make checks payable to:  
MAMSS  
c/o Adi McCarthy

Please feel free to contact Stefanie Frank at [sfrank@hutchhealth.com](mailto:sfrank@hutchhealth.com) with any questions.

Allina Health CVO  
2925 Chicago Ave S MR 10034  
Minneapolis, MN 55407

**REGISTRATION DEADLINE:**  
**September 12, 2019**

Christine (Cris) Mobley is a consultant, author, professional speaker, and educator, specializing in risk assessment, program development, project management, and redesign in areas of credentialing services, privileging, medical staff governance, accreditation compliance, and personnel staffing with over 35 years' combined experience in consulting & education and previously in hospital medical staff services employed positions.

Cris's company's services involve working with hospitals, healthcare systems, managed care and CVOs in the following related areas:

- Assessment and/or development of medical staff office systems that support the medical staff governance structure and its organization including credentialing and privileging, meeting management, review and development of by-laws, rules, policy manuals and/or other governance documents, integration with quality management/improvement functions, and assistance with software selection – including action plans/implementations and start ups for new organizations
- Assessment of credentialing systems, policies, procedures for MCOs, CVOs
- Development/implementation of credentialing centralization systems
- Assessment for and assistance with accreditation-regulatory compliance and survey preparation, corrective action plan development and implementation (TJC, HFAP, CMS, DNV, and NCQA)
- Development of allied health credentialing program/documents/forms
- Performance of staffing analysis for credentialing and medical staff office personnel
- Provision of long term contract management as well as transition management during personnel vacancy or for special projects, utilizing sub-contractors when necessary
- Assistance to organizations for recruitment, interviews and training of new personnel
- Expert witness for medical staff organization related areas

**Credentials/Professional Affiliations:**

Current certification as Certified Professional Medical Services Management (CPMSM) since 1982 and Certified Provider Credentialing Specialist (CPCS) since 1996

Current member, National Association Medical Staff Services (NAMSS), California & Colorado Associations Medical Staff Services, NAMSS Board of Directors: 1995-1998

(NAMSS President – 1996/1997) and 1984-1988 (Western Region Representative),  
CAMSS (CO) Board 1981-1984 (President – 1983)

Active Member, National Credentialing Forum (national, credentialing roundtable), previous Facilitator

**In addition to consulting, Cris's professional activities include:**

Co-founder of *EDGE-U-CATE*, a national company providing healthcare educational resources on the cutting edge including seminars, speakers' bureau, webinars, credentialing school, and more

Co-developer, manager and faculty for Edge-U-Cate's Credentialing School

NCQA team surveyor for CVO certification (1996-2013); 3-6 surveys/year

Published author/editor for Aspen Publications, Inc. *Medical Staff Management Forms, Policies and Procedures for Health Care Providers (1995 with annual updates)* and *The Credentialing Handbook (1999)*; HCPro, Inc.- *Privileging for new Procedures & Technology (2012)* (co-authored with Jack Cox, M.D.); and *Overcoming Contemporary Credentialing Challenges (2017)* co-authored with Christina Giles and Maggie Palmer

NAMSS-Synergy Article of the Year Award – 2002 "Who Said Management Was Easy"