

2022 Spring Newsletter



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MAMSS 2022 Annual Spring Conference

Change. Challenge. Opportunity.

Please join us April 20, 21 and 22 for the 39th Annual Conference of the Minnesota Association of Medical Staff Services! This year’s conference will again be held virtually, allowing you to attend from your office or home. The virtual format not only helps to keep our members, speakers and communities safe during the pandemic, it also allows us to offer a wealth of educational and motivational content at very low cost to you!

The 2022 Annual Conference is designed for all Medical Staff Services Professionals, including Credentialing and Privileging Specialists, Managed Care Professionals and Provider Enrollment Specialists and is open to both MAMSS members and non-members. Administrators and Medical Staff Leaders are also invited to attend to gain a better understanding of the importance of the work MSPs do and how to ensure the organization’s policies meet best practice standards.

The past two years have brought many changes and challenges to the healthcare industry which have impacted MSPs along with the organizations, practitioners and patients we serve. Having the essential tools and resources will help you embrace change and turn challenges into opportunities! You will not want to miss this conference packed with outstanding educational sessions from nationally known speakers!

A total of eight sessions will be offered, with up to 11 NAMSS-approved CEs available. Attendees may choose to register for the entire conference or just one or two days. All registrants are also invited to attend the MAMSS Social Hour on Thursday evening.



MAMSS 2022 Annual Conference Brochure.

We hope you’ll join us!

Michaela Jackson, MAMSS President
Keri Pruette, CPCS, MAMSS President-Elect & Conference Committee Chair



Referral Program

Refer a friend, co-worker or supervisor and received a \$10 Gift Card to Target, Amazon or BestBuy for EACH new member referral.



**** MUST be a new member to MAMSS with paid membership.**



Meet your VP

Hello! I'm Keri Pruette, I work for the Essentia Health system based out of Duluth. I started in my current role as MAMSS President-Elect and Conference Committee Chair last July and was on the Conference Committee for about eight years before that. I've been a MAMSS member since 2010 and attended my first MAMSS conference that same year. Though I had been in the credentialing field for about five years prior, joining MAMSS really opened my eyes to all that I didn't know! I have learned so much through networking with other MAMSS members in the Northern Region and throughout the state, and I hope to pay it forward!

My husband and I have two wonderful daughters who are 17 and 19, and we will soon be empty nesters! We also have a really cool bulldog and a very mischievous cat. I love to explore nature and the beautiful world around us. Much of my free time is spent kayaking and hiking (or snowshoeing in the winter). I also compete in fishing tournaments with my husband, volunteer at a donkey rescue, and do some gardening to keep me busy at home.

Misc

APPLY FOR A SCHOLARSHIP!

MAMSS is once again offering three scholarships for our members. The NAMSS Conference and NAMSS Certification Scholarships are due to MAMSS President by **Thursday, April 7th, 2022**. Please make sure all information is included. Incomplete applications will not be considered.

LOOKING FOR BOARD MEMBERS

In 2022, MAMSS will be accepting nominations and interest requests for the Communications Coordinator position. If you are interested in expanding your leadership skills, meeting new colleagues, gaining valuable people skills, and having FUN, please reach out to MAMSS President, Michaela Jackson at Michaela.jackson@childrensmn.org. All nominations are due by **April 7, 2022**.



New DAL

Ropizah Mohd Yusof Ervin, CPCS, CPMSM, was elected by her peers at the National Association Medical Staff Services (NAMSS) to serve as Director at Large (DAL) beginning January 2022 through December 2024. In her role as DAL, Ropizah will serve as a liaison between NAMSS Board of Directors and the Medical Staff State Associations assigned to her. She will act as a resource and a support person to the state leaders fulfilling their responsibilities to NAMSS. She will also be assisting members with conflicts or concerns at the state level. Ropizah is the assigned DAL for the Illinois, Indiana, Michigan, Minnesota, Ohio and Wisconsin.

Website Updates

Upcoming Regional Meetings

Central Region: TBD (Time and place TBD)

Metro Region: Thursday, May 12, 2022 from 1 PM – 3 PM via Microsoft teams

Northern Region: TBD (Time and place TBD)

Southern Region: TBD (Time and place TBD)



Website Updates Continued...

MAMSS Board Meeting

Friday, June 24, 2022 from 11 AM – 2 PM via Web-ex

NAMSS 46th Educational Conference & Exhibition

Sunday, September 11 - Wednesday, September 14, 2022
Nashville, TN



Career Opportunities posted within the last 2 months:

- Manager – Accreditation and Credentialing, Ridgeview – April 2022
- Medical Staff Services Specialist, Fairview – February 2022
- Credentialing Specialist, Midwest Radiology – February 2022
- Credentialing Specialist, St.Luke’s Hospital – February 2022

Discussion Forum Questions posted within the last month:

- *None*

Certification

Congratulations to our Certification Scholarship winners! Best wishes to you as you take the next step in your credentialing career!

Laura Crowley (CPMSM) – Fairview Health Services

Joyce Henke (CPMSM) -Allina Health CVO

Thinking about becoming certified?

- **CPCS:** The Certified Provider Credentialing Specialist (CPCS) is typically employed or contracted by a healthcare organization including, but not limited to, hospitals (health systems), health plans, ambulatory care settings, group practices, and credentialing verification organizations.
- **CPMSM:** The Certified Professional Medical Services Management (CPMSM) is typically employed or contracted by a healthcare organization including, but not limited to, hospitals (health systems), health plans, ambulatory care settings, group practices, or credentialing verification organizations.

Testing Period:

- Summer Testing Period
Application Deadline – Friday, April 22, 2022
Final Application Deadline (with late fee) – Friday, May 20, 2022
Testing Period – Saturday, June 18 through Saturday, July 09, 2022
- Fall Testing Period
Application Deadline – Friday, July 29, 2022
Final Application Deadline (with late fee) – Friday, August 19, 2022
Testing Period – Saturday, September 24 through Saturday, October 15, 2022

For more information about becoming certified, click [here](#).

We're on the Web!

<http://www.namss.org/About/StateAssociationWebsites/MinnesotaAssociationMedicalStaffServices.aspx>

Check us out on Facebook!

<http://m.facebook.com/MNassociationofmedicalstaffservices/>

@MNassociationofmedicalstaffservices

We're on LinkedIn!

<https://www.linkedin.com/company/18262869/>

Government Update

Dr. Lorna Breen Law

The MN Hospital Association (MHA) has noted President Biden signed the Dr. Lorna Breen Act into law on Friday, March 18. This has been priority legislation for MHA, as it provides funding to reduce and prevent suicide, burnout, and mental and behavioral health conditions among health care professionals. To support this legislation, MHA [sent a letter](#) to the Minnesota congressional delegation in May 2021. Since then, MHA has had several conversations with congressional staff as the act progressed.

Click [here](#) for more information from the Dr. Lorna Breen Foundation



Streamlined fingerprinting process passes through MN Senate Committee

On March 16, a bill was heard before the Minnesota Senate Health and Human Services Finance and Policy Committee and passed with unanimous, bipartisan support. The bill seeks to remove the duplicative fingerprinting process between the Minnesota Department of Human Services (DHS) and the licensing boards for licensed individuals working in hospitals and health systems. Importantly, an amendment was adopted during the hearing that addresses the duplicative process and ensures that DHS and the respective licensing boards still receive the necessary information to conduct their required background checks and ensure patient safety. MHA is waiting to confirm a hearing date in the House for the companion bill, [HF 1512 \(Edelson\)](#). They are hopeful that the bill will meet all the committee deadlines and continue through the legislative process towards becoming law this session.

To see the bill, click [here](#) (note underlined language is the new language that has been proposed, and information crossed out, would be removed).

Included in the NAMSS' 2021-2024 Strategic Plan is a critical imperative to obtain a standard occupational classification (SOC) from the U.S. Bureau of Labor Statistics (BLS) for Medical Service Professionals (MSPs). Currently, the BLS does not recognize the MSP profession and instead classifies MSPs as Human Resources (HR) professionals. This designation is, of course, incorrect – and from the medical staff standpoint, egregious.

Most readers may wonder how the BLS, a data-based bureau could conflate MSPs with HR professionals, but like the process for obtaining a professional classification, the answer is complicated. BLS, as its name indicates, operates in formulas set at 30,000 feet, which is not conducive to capturing workforce nuances. So while the medical service profession's distinction from the HR profession is obvious to many group, the information plugged into the BLS formula has this far has not made that distinction.

What is the SOC and Why is it Important to MSPs?

Administration by the BL, a division of the U.S. Department of Labor, the SOC system standardizes and classifies occupation groups and workers to help federal agencies collect, calculate, and publish workforce data. An SOC code is critical for the growth and independence of a profession. Without a designated SOC code. Government entities cannot formally collect and analyze a profession's data. A lack of systematic date on a profession, especially one that continues to evolve, will prevent it from growing and make it susceptible to scope creep from another profession.

Data collection, especially for the MSP profession, is critical to helping MSP's advocate for increased salaries, establishing and maintaining requirements for distinct credentials, tracking the growth of the profession attractive to those entering the workforce. This, the initiative to obtain a stand-alone classification for MSP's has prominent place under the Strategic Plan's "elevate the Profession" theme.

Article Continued...

How does the SOC Process Work?

The SOC review is a multi-year process that includes public comment periods and statistical review. The BLS conducts an SOC review every 8-10 years, and usually opens the SOC-review period to the public four years in advance. The BLS finalized the last SOC revision in 2017, and implemented and published subsequent SOC updates in 2018.

The BLS will likely implement the next SOC updates sometime in late 2020's and will announce dates and process timelines for the next SOC revision, possibly, in late 2022 or 2023. Formal solicitations would likely begin in 2024.

Petitioning for an SOC Code

NAMSS petitioned for MSP recognition as a professional classification for both the 2010 and 2018 SOC's revisions. The BLS denied NAMSS both times, stating that the MSP designation fell under the Human Resources job family.

Citing the strategic need for an SOC professional code for MSP's, NAMSS began to prepare for the upcoming SOC revision in late 2021. Under the leadership of NAMSS' Advocacy and Government Relations team, NAMSS convened a task force of NAMSS members to begin to develop NAMSS' strategy for obtaining an SOC classification code during the next revision.

Led by Diane Meidi, the Task Force will oversee NAMSS' SOC submission during the next revision process and will in the meantime begin peer and stakeholder outreach, data collection, MSP and public education efforts on the SOC process and the MSP profession. The Task Force will also work closely with NAMSS' Tomorrow's MSP effort to ensure that it captures the latest professional data, as well as insight on current and future professional trends.

How Can MSPs Help?

To obtain recognition as a distinct and independent professional, NAMSS calls on its members and their colleagues to ask themselves each day how their daily actions as an MSP can support the SOC effort. Learning about embracing NAMSS' Tomorrow's MSP initiative and using resources such as NAMSS' MSP Job Description can help MSP's work toward the top of their scope and embrace leadership roles at their institutions. These resources can also help educate colleagues on the important and distinct role MSP's have in a hospital system.

Most individuals and groups that understand the intricacies of a hospital would not consider MSPs HR professionals because they have an appreciation for the unique role the MSP plays. Those who do not understand or appreciate this unique and distinct role often do not understand the intricacies of a hospital system. These groups are whom MSP's and colleagues need to educate. Every MSP has a role in this effort. What Tomorrow's MSP will look like tomorrow will depend on what MSP's do today.

Look for more updates from NAMSS SOC Task Force and contact Molly Giammarco, NAMSS advocacy and Government Relations, with any questions about NAMSS' SOC efforts.

