



Minnesota Association of Medical Staff Services

2022 Fall Newsletter



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National Medical Staff Services Awareness Week November 6th – 12th, 2022

2022 MAMSS Fall Virtual Educational Event

In celebration of National Medical Staff Services Awareness Week, MAMSS presents this year’s Fall Virtual Educational Event.

As gatekeepers of patient safety, we must continuously develop our knowledge and skills to ensure compliance with evolving industry standards and promote the delivery of quality care.

MAMSS is excited to introduce two new speakers to our members for this event! Delicia Dimberg, CPCS, will join us for her session on *CME Accreditation with Commendation – MSP & Quality, In It to Win It*. Amy Niehaus, MBA, CPMSM, CPCS, will then join us for two sessions, *Achieving Compliance with NCQA Credentialing Standards*, and *Achieving Credentialing Efficiencies within Your Health System*.

This virtual event will be held on Thursday, November 10, 2022, from 10:30 am to 2:00 pm and has been approved by NAMSS for 3 CEs.

Registration is just \$30 for MAMSS Members!

For full details and to register online, please visit our website: www.mnamss.org and click on the Education tab.

We look forward to learning something new and hope you’ll join us!

Michaela Jackson, MAMSS President
Keri Pruetter, CPCS, MAMSS President-Elect & Conference Committee Chair



Referral Program

Refer a friend, co-worker or supervisor and received a \$10 Gift Card to Target, Amazon or BestBuy for EACH new member referral!



* **MUST** be a new member to MAMSS with paid membership.

MAMSS Gives Back!

Due to MNCovidSitters no longer being operational, we donated to Midwest Animal Rescue & Services on behalf of our members using a portion of the registration proceeds from the 2022 Spring Conference!



Thanks for donating \$284.00 USD to
Midwest Animal Rescue & Services

Volunteer Opportunities

LOOKING FOR VOLUNTEERS!

Interested in expanding your leadership skills, meeting new colleagues, gaining valuable people skills, and having FUN?!

Please reach out to us at MAMSScommunicate@gmail.com to learn about the opportunities available.



Website Updates

MAMSS Board Strategic Meeting was held June 24th, 2022

Upcoming Regional Meetings:

- Please watch the website for details as we resume in-person and virtual regional meetings!



Career Opportunities posted within the last 3 months:

- [Credentialing Tech Assistant II, HealthPartners](#) – August 2022
- [Medical Staff Services Director-Stillwater, MN](#) – August 2022
- [Credentialing Auditor-North Memorial](#) – August 2022
- [Credentialing Specialist-Reappointments-North Memorial](#) – August 2022
- [Medical Staff Office-Sr Administrative Assistant-North Memorial](#) – August 2022
- [Credentials Specialist \(Remote in MN or WI\)](#) – August 2022
- [Medical Staff Specialist Ridgeview, MN](#)– September 2022
- [CME Program Manager – Fairview](#)– September 2022

Visit us online at: www.mnamss.org

Social Media

Check out our **NEW Facebook Group!**

Minnesota Association of Medical Staff Services (MAMSS)

<https://www.facebook.com/groups/918658595760404/>

Join us to stay up to date on MAMSS news, ask questions, and network with others!



We're also on LinkedIn!

MAMSS MN Association of Medical Staff Services

<https://www.linkedin.com/in/mamss-mn-association-of-medical-staff-services-a21398149/>

Certification

Thinking about becoming certified?

- **CPCS:** The Certified Provider Credentialing Specialist (CPCS) is typically employed or contracted by a healthcare organization including, but not limited to, hospitals (health systems), health plans, ambulatory care settings, group practices, and credentialing verification organizations.
- **CPMSM:** The Certified Professional Medical Services Management (CPMSM) is typically employed or contracted by a healthcare organization including, but not limited to, hospitals (health systems), health plans, ambulatory care settings, group practices, or credentialing verification organizations.

For more information on becoming certified, visit: <https://www.namss.org/Certification>

Consider contributing to NAMSS PASS

NAMSS PASS™ is a secure, online database that provides quick, easy and inexpensive access to the affiliation history of the practitioners you credential. It's the first and only universal resource for tracking practitioner affiliation history!

A green access button will appear below **AFTER** you have successfully signed into your NAMSS account. If you do not see the button after logging in, please email info@namss.org.

For additional questions regarding NAMSS PASS™, please email support@namsspass.com or call (800) 995-4233.

<https://www.namss.org/About/NAMSS-PASS>

Scholarship Winner!



After years of virtual conventions, this September NAMSS was held in-person and you could feel the **energy!**

The keynote speaker, Mark Schulman (drummer for PINK) set the tone and reminded me of some powerful lessons:

- Your mindset shapes your world
- AND
- Gratitude is powerful

Every session I attended either gave me renewed confidence or opened my eyes to an unexpected path forward.

MAMSS, THANKS for sponsoring me to attend the 46th NAMSS convention!

Stephanie Tanner, Compliance Consultant



Government Updates

Streamlined fingerprinting process passes

The Department of Human Services will no longer conduct background studies for most individuals affiliated with a Minnesota Department of Health licensed facility, if they are licensed by a health-related licensing board and have completed a criminal background check as part of licensure. This change is the result of legislation passed during the 2022 legislative session.

For full details, visit: <https://mn.gov/dhs/general-public/background-studies/for-entities/health-related-boards/>

For information regarding other recent changes: <https://mn.gov/dhs/general-public/background-studies/what-is-new/>

Standard Occupational Classification (SOC) for MSPs

Included in the NAMSS' 2021-2024 Strategic Plan is a critical imperative to obtain a standard occupational classification (SOC) from the U.S. Bureau of Labor Statistics (BLS) for Medical Service Professionals (MSPs). Currently, the BLS does not recognize the MSP profession and instead classifies MSPs as Human Resources (HR) professionals. This designation is, of course, incorrect – and from the medical staff standpoint, egregious.

Most readers may wonder how the BLS, a data-based bureau could conflate MSPs with HR professionals, but like the process for obtaining a professional classification, the answer is complicated. BLS, as its name indicates, operates in formulas set at 30,000 feet, which is not conducive to capturing workforce nuances. So while the medical service profession's distinction from the HR profession is obvious to many group, the information plugged into the BLS formula has this far has not made that distinction.

What is the SOC and Why is it Important to MSPs?

Administration by the BL, a division of the U.S. Department of Labor, the SOC system standardizes and classifies occupation groups and workers to help federal agencies collect, calculate, and publish workforce data. An SOC code is critical for the growth and independence of a profession. Without a designated SOC code. Government entities cannot formally collect and analyze a profession's data. A lack of systematic date on a profession, especially one that continues to evolve, will prevent it from growing and make it susceptible to scope creep from another profession.

Data collection, especially for the MSP profession, is critical to helping MSP's advocate for increased salaries, establishing and maintaining requirements for distinct credentials, tracking the growth of the profession attractive to those entering the workforce. This, the initiative to obtain a stand-alone classification for MSP's has prominent place under the Strategic Plan's "elevate the Profession" theme.

Article Continued...

How does the SOC Process Work?

The SOC review is a multi-year process that includes public comment periods and statistical review. The BLS conducts an SOC review every 8-10 years, and usually opens the SOC-review period to the public four years in advance. The BLS finalized the last SOC revision in 2017 and implemented and published subsequent SOC updates in 2018.

The BLS will likely implement the next SOC updates sometime in late 2020's and will announce dates and process timelines for the next SOC revision, possibly, in late 2022 or 2023. Formal solicitations would likely begin in 2024.

Petitioning for an SOC Code

NAMSS petitioned for MSP recognition as a professional classification for both the 2010 and 2018 SOC's revisions. The BLS denied NAMSS both times, stating that the MSP designation fell under the Human Resources job family.

Citing the strategic need for an SOC professional code for MSP's, NAMSS began to prepare for the upcoming SOC revision in late 2021. Under the leadership of NAMSS' Advocacy and Government Relations team, NAMSS convened a task force of NAMSS members to begin to develop NAMSS' strategy for obtaining an SOC classification code during the next revision.

Led by Diane Meidi, the Task Force will oversee NAMSS' SOC submission during the next revision process and will in the meantime begin peer and stakeholder outreach, data collection, MSP and public education efforts on the SOC process and the MSP profession. The Task Force will also work closely with NAMSS' Tomorrow's MSP effort to ensure that it captures the latest professional data, as well as insight on current and future professional trends.

How Can MSPs Help?

To obtain recognition as a distinct and independent professional, NAMSS calls on its members and their colleagues to ask themselves each day how their daily actions as an MSP can support the SOC effort. Learning about embracing NAMSS' Tomorrow's MSP initiative and using resources such as NAMSS' MSP Job Description can help MSP's work toward the top of their scope and embrace leadership roles at their institutions. These resources can also help educate colleagues on the important and distinct role MSP's have in a hospital system.

Most individuals and groups that understand the intricacies of a hospital would not consider MSPs HR professionals because they have an appreciation for the unique role the MSP plays. Those who do not understand or appreciate this unique and distinct role often do not understand the intricacies of a hospital system. These groups are whom MSP's and colleagues need to educate. Every MSP has a role in this effort. What Tomorrow's MSP will look like tomorrow will depend on what MSP's do today.

Look for more updates from NAMSS SOC Task Force and contact Molly Giammarco, NAMSS advocacy and Government Relations, with any questions about NAMSS' SOC efforts.