



NOVEMBER 4-5, 2025



MAMSS

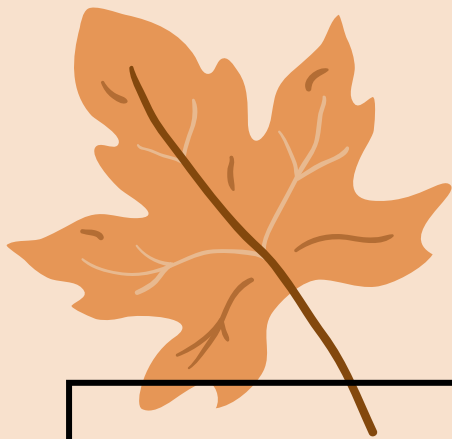
FALL VIRTUAL

CONFERENCE

Day 1: November 4, 9:30 am - 1:50pm

Day 2: November 5, 10:00am - 1:50pm



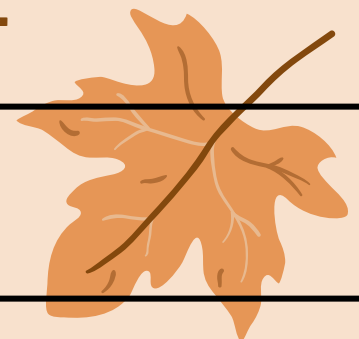


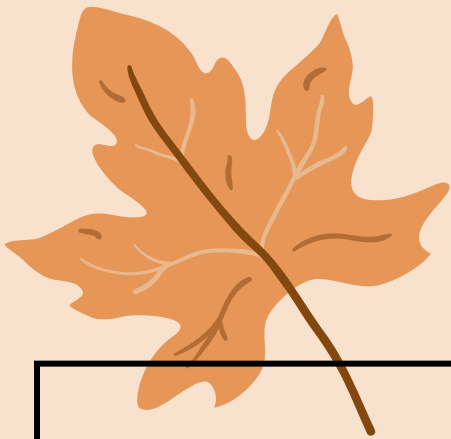
AGENDA DAY 1

NOVEMBER 4, 2025



9:30 AM – 9:35 AM	INTRODUCTION
9:35 AM – 11:05 AM	CREDENTIALING BASICS TIFFANY LONG
11:05 AM – 11:15 AM	BREAK
11:15 AM – 12:15 AM	NEW TO PROVIDER ENROLLMENT? KEY INSIGHTS & RESOURCES TO GET YOU STARTED. AMANDA PIERCE
12:15 PM – 12:45 PM	BREAK
12:45 PM – 1:45 PM	PEER REVIEW 101 ALEXIS ANGELL
1:45 PM – 1:50 PM	CLOSING





AGENDA DAY 2

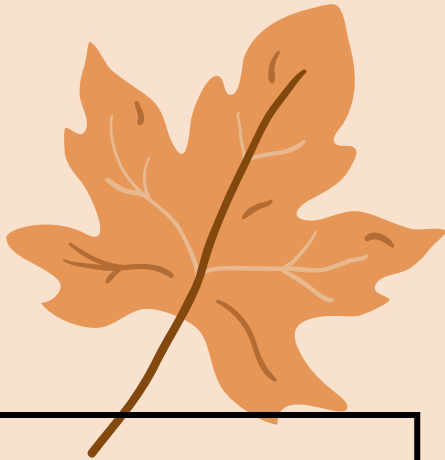
NOVEMBER 5, 2025



10:00 AM – 10:05 AM	INTRODUCTION
10:05 AM – 11:05 AM	NAVIGATING CREDENTIALING IN AN ASC: IMPLEMENTING EFFECTIVE PROCESSES TO MEET AAAHC STANDARDS NYLEEN FLORES
11:05 AM – 11:15 AM	BREAK
11:15 AM – 12:15 PM	MULTI-STATE LICENSING 101 TIFFANY LONG
12:15 PM – 12:45 PM	BREAK
12:45 PM – 1:45 PM	IS ANYBODY OUT THERE? WORKING AND MANAGING IN A VIRTUAL ENVIRONMENT AMANDA PIERCE
1:45 PM – 1:50 PM	CLOSING



REGISTRATION



REGISTRATION FEE	FEE FOR ENTIRE CONFERENCE	FEE FOR DAY 1 ONLY	FEE FOR DAY 2 ONLY
CURRENT MAMSS MEMBER	\$95.00	\$60.00	\$50.00
NEW/RENEWING MAMSS MEMBER	\$155.00	\$120.00	\$110.00

To Pay Online:

- 1. Go to the MAMSS website: www.mnamss.org
- 2. Click on the Education Tab → Other MAMSS Events
- 3. Complete the online registration form
- 4. Click on continue to payment button to launch the paypal site.
Complete the transaction using your paypal account or credit card.
Please note a 4% fee is included to offset online processing expenses
- 5. PayPal will send an automatic email with your registration information to Terri Winter, MAMSS Treasurer. You will receive a confirmation after your payment has processed.

Please email info@mnamss.org with any questions



REGISTRATION FORM
MAMSS 2025
FALL VIRTUAL CONFERENCE
NOVEMBER 4 & 5 2025



To pay by check, please complete and mail as below

Name: _____

Credentials: _____ Title: _____

Facility: _____

Street Address: _____

City: _____ State/Zip: _____

Work Phone: _____ Home/Cell: _____

Primary Email: _____

Secondary Email: _____

Please check one:

Current MAMSS Member

☐ Entire Conference: \$95.00

☐ Day 1 only: \$60.00

☐ Day 2 only: \$50.00

New/Renewing MAMSS
Membership & Registration Fee

☐ Entire Conference: \$155.00

☐ Day 1 only: \$120.00

☐ Day 2 only: \$110.00

Please mail registration form and check payable to MAMSS (411891785) to:

Terri Winter, MAMSS Treasurer

611 N 9th St

St. Peter, MN 56082

theresa.winter@hcmed.org



SESSION DESCRIPTIONS DAY 1
NOVEMBER 4, 2025
CREDENTIALING 101
TIFFANY LONG, BA, CPMSM, CPCS, FMSP



Objectives:

- Define Core Credentialing Concepts: Participants will be able to explain fundamental credentialing terms and processes, including primary source verification, privileging, and accreditation standards.
- Outline the Credentialing Workflow: Participants will understand the key steps in the credentialing lifecycle, from application submission and verification through approval and ongoing monitoring.
- Recognize the Importance of Compliance and Accuracy: Participants will identify the impact of accurate credentialing on patient safety, regulatory compliance, and organizational efficiency, while learning how to avoid common errors in the credentialing process

Summary:

Having an organized, detailed and consistent process for the vetting of healthcare practitioners is vital to any organization's success. This introductory session provides a comprehensive overview of the essential concepts and processes involved in healthcare credentialing. Designed for professionals new to the field or those seeking a refresher on the foundations of credentialing. Participants will leave with a solid foundation so that they can contribute effectively to their organization's credentialing practices.



SESSION DESCRIPTIONS DAY 1

NOVEMBER 4, 2025

NEW TO PROVIDER ENROLLMENT?

KEY INSIGHTS & RESOURCES TO GET YOU STARTED

AMANDA PIERCE, MBA, CPCS, CPMSM



Objectives:

- Understand the significance of provider enrollment for healthcare professionals and suppliers, including required documentation (credentials, licenses, certifications, tax IDs), and the step-by-step application process
- Recognize the importance of adhering to enrollment timelines, managing potential delays, and maintaining up-to-date information through revalidation and other maintenance requirements
- Discover valuable resources for further education and support, including official websites, training opportunities, professional associations and consulting services

Summary:

This session is designed for healthcare professionals who are new to provider enrollment. Attendees will explore the essential role provider enrollment plays in healthcare, learn about required documentation—such as credentials, licenses, certifications, and tax IDs—and be guided through the step-by-step application process. The session will emphasize the importance of adhering to enrollment timelines, addressing potential delays, and keeping information current through revalidation and ongoing maintenance. Participants will also be introduced to a range of resources for ongoing education and support, including official websites, training opportunities, professional associations, and consulting services, equipping them with the knowledge and tools to navigate provider enrollment with confidence.



SESSION DESCRIPTIONS DAY 1

NOVEMBER 4, 2025

PEER REVIEW 101

ALEXIS ANGELL, J.D.



Objectives:

- Understand the purpose basic process of peer review
- Understand where and how peer review takes place in a range of medical settings
- Key components of healthcare administration and management as they pertain to peer review

Summary:

In order to weather today's uncertain economy and the increased scrutiny they face, hospitals must consistently measure, monitor, and compare practitioner performance, while fully complying with accreditation standards. Self-assessment of its peer review program allows the hospital to identify the strengths and weaknesses in its existing framework and to implement changes as needed in order to ensure that their practitioners are providing the highest standard of care.



SESSION DESCRIPTIONS DAY 2

NOVEMBER 5, 2025



NAVIGATING CREDENTIALING IN AN ASC:

IMPLEMENTING EFFECTIVE PROCESSES TO MEET AAAHC STANDARDS

NYLEEN FLORES

Objectives:

- How to obtain/maintain a survey readiness, effective processes for accreditation
- Highlight key areas essential to a quality program in an ambulatory surgical center
- Outline AAAHC standards related to credentialing and privileging for an ambulatory surgery center vs a hospital

Summary:

Accreditation readiness isn't a one-time event - it's a culture. This session will equip medical staff professionals, ASC administrators, and credentialing teams with practical strategies to maintain continuous compliance with AAAHC standards.

Through real-world examples and expert insight, we'll explore the nuts and bolts of credentialing & privileging in the ambulatory surgery center (ASC) setting, from initial verification to recredentialing, peer review, and quality improvement integration. Attendees will learn how to navigate the unique challenges ASCs face compared to hospitals, avoid top-cited deficiencies, and build a sustainable framework for patient safety and quality care. Whether you're preparing for your first survey or fine-tuning a seasoned program, this session will provide actionable steps to achieve and maintain ASC excellence.



SESSION DESCRIPTIONS DAY 2
NOVEMBER 5, 2025
MULTI-STATE LICENSING 101
TIFFANY LONG, BA, CPMSM, CPCS, FMSP



Objectives

- Explain Core Licensing Concepts and Pathways: Participants will be able to differentiate between the Interstate Medical Licensure Compact (IMLC) and the Federation Credentials Verification Service (FCVS), as well as understand the distinctions between endorsement and examination-based licensing applications.
- Navigate Continuing Medical Education (CME) Requirements: Participants will gain the ability to identify key CME requirements for license renewal across multiple states and understand how to avoid common pitfalls that could lead to compliance issues or licensing delays.
- Implement Best Practices for Multi-State Credentialing: Participants will learn strategies for managing multi-state licensing complexities, including tips for avoiding common application errors and preparing for licensing audits effectively.

Summary:

With the exponential growth of telemedicine MSPs are finding that they need to add an extensive understanding of multi-state licensing to their credentialing "toolbox". Keeping up to date with the complexities of each state's requirements can be overwhelming. This session will provide a fundamental knowledge of licensing core concepts.



SESSION DESCRIPTIONS DAY 2

NOVEMBER 5, 2025

IS ANYBODY OUT THERE?

WORKING & MANAGING IN A VIRTUAL ENVIRONMENT

AMANDA PIERCE, MBA, CPCS, CPMSM



Objectives:

- Recognize the benefits and challenges of working on a virtual team
- Outline communication techniques that best support a virtual team
- Name behavioral styles and their impact on virtual teams
- Identify tools and approaches to managing a virtual team

Summary

This session equips attendees with practical strategies for thriving in virtual teams. Participants will explore the advantages and obstacles unique to remote collaboration, discover effective communication methods tailored to virtual environments, and examine various behavioral styles and their influence on team dynamics. The session also introduces essential tools and best practices for successfully managing virtual teams, empowering professionals to foster productivity, engagement, and connection in remote work settings.



SPEAKER BIOS



TIFFANY LONG, BA, CPMSM, CPCS, FMSP **MULTICARE HEALTH SYSTEM – CHESTER VA**

Tiffany Long, CPCS, CPMSM, FMSP brings over 25 years of experience in healthcare and the medical staff services field, with extensive experience spanning acute care hospitals, credentialing verification organizations (CVOs), healthcare technology, staffing, and telemedicine. Her background spans compliance, primary source verification, licensing, and enrollment, establishing her as a leader in simplifying and optimizing clinician compliance across various healthcare environments. Tiffany specializes in identifying inefficiencies and redundancies and implementing technology-driven solutions to streamline processes, ultimately enhancing healthcare organization efficiency and supporting seamless integrations.



SPEAKER BIOS



AMANDA PIERCE, MBA, CPCS, CPMSM

Amanda Pierce, MBA, CPCS, CPMSM, is a Senior Consultant with Greeley. She brings more than 16 years of experience to the firm, particularly in the areas of accreditation, regulatory compliance, credentialing and privileging, medical staff services, NCQA, provider enrollment, delegated credentialing, leadership, culture management, and process improvement.

Amanda is a highly accomplished Medical Staff Professional with a proven track record of designing and implementing effective policies and procedures, ensuring compliance with all facility, state, and federal regulatory requirements. She excels in high-volume credentialing and is adept at managing and adapting to changing business needs. With a dynamic and driven leadership style, Amanda continuously seeks to enhance the efficiency and effectiveness of medical staff services, contributing to the overall success and positive impact of the organizations she serves.

Prior to joining Greeley, Amanda held the role of Director of Provider Enrollment at a leading national medical group where she developed and executed enrollment strategies and led process improvement initiatives. She also served as the Director of Medical Staff Services at two of the largest health care systems in Texas, overseeing the strategic direction and operational accountability of Medical Staff Services. In addition, Amanda serves as a Director at Large for the Texas Society for Medical Services Specialists and is a member of the Membership Committee for the National Association Medical Staff Services.

She was recently honored with the Culture Champion award for her exceptional leadership, dedication to fostering a positive work environment, and her innovative contributions to improving credentialing processes and medical staff service operations. Amanda was also the 2024 recipient of the NAMSS Joan Covell-Carpenter Award. Amanda has delivered numerous presentations at national, state, and local chapter events, sharing her expertise in provider enrollment, leadership, process improvement, and medical staff services. Amanda received her Master of Business Administration from Texas A&M Corpus Christi, and her Bachelor of Health Care Administration from Ashford University.



SPEAKER BIOS

ALEXIS ANGELL, J.D.

POLSINELLI LAW FIRM



Alexis L. Angell is a dedicated legal professional with a deep understanding of the challenges faced by hospitals. She focuses on working with Medical Staff leaders, Chief Medical Officers, Chief Executive Officers and Medical Staff Directors to proactively manage issues and prevent unnecessary litigation. Alexis is committed to providing effective, efficient and innovative legal solutions.

As the former Chair of the American Health Law Association's Medical Staff, Credentialing, & Peer Review Practice Group and Editor of Polsinelli's Med Staff Newsletter, Alexis has developed a strong proficiency in her field. Her areas of focus include:

- Advising peer review committees on quality of care, competence, conduct, behavior and wellness issues concerning physicians, nurses and advance practice professionals.
- Guiding medical staff committees through the investigation and hearing process.
- Counseling health care entities regarding reports to the National Practitioner Data Bank and state licensing boards.
- Advising health care entities about their bylaws, policies and procedures.
- Representing Medical Executive Committees at mediation and peer review hearings.
- Representing health care clients in complex commercial litigation cases and at arbitration.

Alexis is a sought-after presenter, offering insights on topics such as the National Practitioner Data Bank (NPDB) reporting obligations, physician and nurse peer review, and Board member duties and responsibilities at client locations nationwide. Her presentations are a valuable client benefit, providing in-house teams with information relevant to their businesses and industries.



SPEAKER BIOS

NYLEEN FLORES

MEDELEVATE SOLUTIONS



Nyleen Flores, FMSP, CPMSM, CPCS, CPCO, CASC is a healthcare executive with a wealth of experience and passion for healthcare services management. Nyleen is a Marquis Who's Who honoree for Excellence in Healthcare Administration, a credentialing subject matter expert with experience in private specialty practice management, provider enrollment, surgical center administration and medical staff services management. Her background in healthcare and commitment to operational excellence ensures healthcare facilities provide an exceptional and unique healthcare experience for all patients. Additionally, her experience includes coordinating, evaluating, planning, developing, and improving the credentialing processes for multiple healthcare systems. Volunteer experience includes serving as the Chair of the Subject Matter Expert Subcommittee, Professional Development Council and Leadership Selection Committee for the National Association of Medical Staff Services.



CONTACT INFORMATION



CONFERENCE REGISTRATION & QUESTIONS

DANIELLE LARSON

**MAMSS PRESIDENT-ELECT & EDUCATION COMMITTEE CHAIR
DANIELLE.LARSON@ASPIRUS.ORG**

LEXIE THORPE, MAMSS PRESIDENT

LEXIE.THORPE@HCMED.ORG

PAYMENT QUESTIONS

TERRI WINTER, MAMSS TREASURER

THERESA.WINTER@HCMED.ORG

MEMBERSHIP QUESTIONS

INFO@MNAMSS.ORG

THANK YOU TO THE 2025 MAMSS EDUCATION COMMITTEE!!

Thank you to Greeley for
sponsoring our conference



Greeley

A CHARTIS COMPANY